Wipro Limited Results for the Quarter ended June 30, 2018 Operating Metrics Pertaining to IT Services Segment

A. IT Services

		FY 18-19	FY 17-18				FY 16-17	
		Q1	FY	Q4	Q3	Q2	Q1	FY
٠. و	IT Services Revenues (\$MN)	2,026.5	8,060.2	2,062.0	2,013.0	2,013.5	1,971.7	7,704.5
Revenue & OM%	Sequential Growth	-1.7%	4.6%	2.4%	0.0%	2.1%	0.9%	4.9%
🕺 💆	Sequential Growth in Constant Currency*	0.1%	2.9%	1.1%	0.9%	0.3%	0.3%	7.0%
∞ ∞	Operating Margin %	17.2%#	15.8%^^	14.4%^	14.8**	17.3%	16.8%	18.0%
Ф	<u>Practices</u>							
른	Business Process Services	12.1%	12.2%	12.1%	12.6%	12.1%	12.0%	13.0%
ice X	Cloud and Infrastructure Services	27.4%	28.4%	28.8%	28.2%	28.4%	28.1%	28.0%
ĕ ≥	Data, Analytics and Al	7.1%	7.0%	7.0%	7.0%	7.1%	7.1%	7.1%
Service Line Mix	Modern Application Services	46.1%	45.4%	44.8%	45.3%	45.5%	45.8%	44.7%
<u> </u>	Product Engineering Services	7.3%	7.0%	7.3%	6.9%	6.9%	7.0%	7.2%
	Strategic Business Units®				I			
	Banking, Financial Services and Insurance	30.0%	28.1%	29.2%	28.5%	27.6%	26.7%	25.7%
×	Communications	5.6%	6.4%	5.8%	6.4%	6.5%	6.8%	7.3%
SBU Mix	Consumer Business Unit	16.0%	15.8%	15.6%	16.0%	15.9%	15.8%	15.8%
l ⊋	Energy, Natural Resources and Utilities	12.5%	12.9%	12.5%	12.4%	13.5%	13.4%	13.1%
S	Health Business Unit	13.4%	14.1%	13.9%	14.0%	13.7%	14.8%	15.6%
	Manufacturing	8.3%	8.7%	8.7%	8.6%	8.7%	9.0%	8.9%
	Technology	14.2%	14.0%	14.3%	14.1%	14.1%	13.5%	13.6%
		ı						
Geography Mix	Geography	54.9%	53.4%	50.70/	50.40/	50.0 0/	E 4 E 0 /	E 4 70/
g ×	Americas			52.7%	53.1%	53.6%	54.5%	54.7%
₽₽	APAC and Other Emerging Markets	10.9%	11.1%	10.9%	11.0%	11.4%	10.9%	10.8%
ĕ	Europe	25.6%	25.6%	27.0%	25.9%	25.1%	24.2%	24.4%
	India & Middle East business	8.6%	9.9%	9.4%	10.0%	9.9%	10.4%	10.1%
93	Guidance (\$MN)	2,015-2,065		2,033-2,073	2,014-2,054	1,962-2,001	1,915-1,955	
Guidance	Guidance restated based on actual currency realized	1 070 2 027		2,060-2,100	1,996-2,036	1,999-2,038	1,927-1,967	
을	(\$MN)	1,978-2,027		2,060-2,100	1,990-2,030	1,999-2,030	1,927-1,967	
Ō	IT Services Revenues (\$MN)	2,026.5	8,060.2	2,062.0	2,013.0	2,013.5	1,971.7	7,704.5
SC	Customer size distribution (TTM)							
Customer Relationships	> \$100MN	8	8	8	9	9	9	9
l g	> \$75MN	19	20	20	17	16	18	18
∺	> \$50MN	40	39	39	41	39	36	34
<u>e</u>	> \$20MN	91	95	95	90	90	90	91
E	> \$10MN	173	171	171	167	170	163	163
l e	> \$5MN	278	277	277	272	270	262	268
1 5	> \$3MN	368	369	369	364	370	357	354
l ă	> \$1MN	624	631	631	635	627	624	602
		-						
	Revenue from Existing customers %	99.5%	98.6%	97.4%	98.2%	99.2%	99.6%	98.0%
<u>is</u>	Number of new customers	75	223	58	79	41	45	256
letr	Total Number of active customers	1,254	1,248	1,248	1,281	1,274	1,244	1,323
Customer Metrics	Customer Concentration							
l ê	Top customer	3.7%	3.1%	3.5%	3.1%	3.1%	2.9%	2.7%
§	Top 5	11.7%	3.1% 11.1%	3.5% 11.9%	3.1% 11.3%	3.1% 11.0%	2.9% 10.3%	10.0%
sn;	Top 10	18.3%	17.8%	18.4%	17.8%	18.0%	17.5%	17.1%
"	Tiop to	10.3%	17.0%	10.4%	17.0%	10.0%	17.5%	17.1%
*Constant	currency revenues for a period is the product of valumes in that period tin		ual evolungo rate	of the correspondi	ag comparative per			

^{*}Constant currency revenues for a period is the product of volumes in that period times the average actual exchange rate of the corresponding comparative period

^{**} Excluding the one time impact of insolvency of a customer, post balance sheet date, normalized operating margin for the Quarter ended December 31, 2017 was 17.2%

[^] Excluding the one time impact of insolvency of a customer & impairment loss booked for one of our acquisitions, normalized operating margin for the Quarter ended March 31, 2018 was 16.0%

^{^^} Excluding the one time impact of insolvency of two of our customers & impairment loss booked for one of our acquisitions, normalized operating margin for the Year ended March 31, 2018 was 16.8%

[#] IT Services margin for the Quarter ended June 30, 2018 includes gain of ₹2,529 million from the sale of our hosted data center business during the quarter

@ With effect from April 1, 2018, we have realigned our MNT business unit into 2 separate business units - (i) Manufacturing and (ii) Technology

		FY 18-19 FY 17-18						FY 16-17
		Q1	FY	Q4	Q3	Q2	Q1	FY
	% of Revenue				I			
	USD	60%	58%	58%	58%	58%	59%	61%
Μix	IGBP	11%	10%	11%	10%	10%		10%
<u>ج</u>	EUR	8%	9%	9%	9%	9%	9%	9%
l ŭ	INR	7%	8%	8%	8%	8%	8%	7%
Currency	AUD	5%	5%	5%	5%	5%	4%	4%
၂ ပ	CAD	2%	2%	2%	2%	3%	3%	2%
	Others	7%	8%	7%	8%	7%	7%	7%
	Closing Employee Count	164,659	163,827	163,827	162,553	163,759	166,790	165,481
	Utilization	104,000	103,027	103,027	102,333	100,700	100,730	100,401
	(IT Services excl. Infocrossing, BPS, Designit,							
	Cellent, HPS, Appirio, Cooper, Infoserver and I&ME)							
	Gross Utilization	74.5%	72.2%	73.1%	71.0%	72.9%	72.0%	71.5%
	Net Utilization (Excluding Support)	83.9%	81.1%	82.4%	80.0%	81.8%		80.2%
	Net Utilization (Excluding Trainees)	85.2%	82.5%	83.4%	81.9%	82.5%		82.3%
	Attuition							
	Attrition							
	(IT Services excl. BPS)							
	Voluntary TTM	17.0%	16.6%	16.6%	15.9%	15.7%	15.9%	16.3%
	Voluntary Quarterly Annualized	17.7%	16.6%	17.5%	16.2%	16.7%		16.3%
	BPS %- Quarterly	10.8%	12.7%	11.3%	12.8%	13.5%	12.8%	11.5%
	BPS % - Post Training Quarterly	9.5%	11.2%	9.8%	11.1%	11.9%	11.4%	9.3%
	Sales & Support Staff - IT Services	15,076	14,936	15,215	14,881	14,880	14,769	14,466
B IT S	ervices (Excluding Infocrossing, BPS, Designit, cellent,	HPS Appirio	Cooper Info	server and ISI	ME)			
Service	Revenue from FPP	58.9%	58.1%	58.7%	57.7%	57.7%		57.1%
≧ ≦	Onsite Revenue - % of Services	52.9%	53.2%	52.7%	53.5%	53.2%		53.7%
ğ ğ	Off shore Revenue - % of Services	47.1%	46.8%	47.3%	46.5%	46.8%	46.4%	46.3%

C. Growth Metrics for the Quarter ended June 30, 2018					
	Reported Currency QoQ %	Reported Currency YoY %	Constant Currency QoQ %	Constant Currency YoY %	
IT Services	-1.7%	2.8%	0.1%	2.4%	
0, , , , , , , , , , , , , , , , , , ,	1				
Strategic Business Units®	1.1%	44.00/	3.0%	14.4%	
Banking, Financial Services and Insurance	,•	14.9%			
Communications	-5.4%	-14.8%	-1.3%	-13.6%	
Consumer Business Unit	0.7%	4.5%	2.6%	4.8%	
Energy, Natural Resources and Utilities	-1.5%	-3.7%	1.7%	-4.3%	
Health Business Unit	-5.4%	, •	-4.7%	,	
Manufacturing	-7.1%	-5.0%	-5.4%	-6.0%	
Technology	-2.0%	8.1%	-1.3%	7.2%	
Geography	T				
Americas	2.4%	3.6%	2.9%	3.7%	
APAC and Other Emerging Markets	-2.4%	2.8%	1.1%	2.4%	
Europe	-6.6%	8.7%	-3.0%	5.8%	
India & Middle East business	-10.2%	-15.2%	-7.5%	-12.2%	
<u>Practices</u>					
Business Process Services	-1.5%	3.5%	-0.6%	3.2%	
Cloud and Infrastructure Services	-6.3%	0.5%	-4.6%	0.5%	
Data, Analytics and Al	-0.2%	2.3%	1.5%	1.8%	
Modern Application Services	1.0%	3.4%	3.3%	2.7%	
Product Engineering Services	-2.1%	7.3%	-1.1%	7.0%	

D. Anne	xure to Datasheet				
Segment-wise breakup of Cost of Revenues, S&M and G&A	Q1 FY 18-19 (INR MN)				
Particulars	IT	IT	Reconciling	Total	
rai liculai s	Services	Products	Items		
Cost of revenues	96,415	3,862	73	100,350	
Selling and marketing expenses	10,838	10	(35)	10,813	
General and administrative expenses	8,310	400	(102)	8,608	
Total	115,563	4,272	(64)	119,771	