## Wipro Limited

## Results for the Quarter ended June 30, 2017 Operating Metrics Pertaining to IT Services Segment

## A. IT Services

A. IT Services									
		FY 17-18			FY 16-17		1		
		Q1	FY	Q4	Q3	Q2	Q1		
Revenue & OM%	IT Services Revenues (\$MN)	1,971.7	7,704.5	1,954.6	1,902.8	1,916.3	1,930.8		
	Sequential Growth	0.9%	4.9%	2.7%	-0.7%	-0.8%	2.6%		
o š	Sequential Growth in Constant Currency*	0.3%	7.0%	1.7%	0.6%	0.9%	2.0%		
å	Operating Margin %	16.8%	18.0%	18.3%	18.3%	17.8%	17.8%		
	In4:								
e	Practices Analytics	7.1%	7.1%	6.9%	7.0%	7.3%	7.4%		
ן בֿן	Application Services	45.8%	44.7%	45.7%	44.4%	43.8%	44.7%		
Service Line Mix	Business Process Services	12.0%	13.0%	12.3%	13.3%	13.4%	12.9%		
er e	Global Infrastructure Services	28.1%	28.0%	28.0%	28.1%	28.2%	27.9%		
S	Product Engineering	7.0%	7.2%	7.1%	7.2%	7.3%	7.1%		
	ů	11070	1.27			11070	,.		
	Strategic Business Units								
×	Communications	6.8%	7.3%	6.9%	7.4%	7.5%	7.6%		
BU Mix	Consumer Business Unit	15.8%	15.8%	15.8%	15.8%	15.7%	15.8%		
BU	Energy, Natural Resources & Utilities	13.4%	13.1%	13.1%	13.0%	12.9%	13.2%		
တ	Banking, Financial Services and Insurance Healthcare and Lifesciences	26.7% 14.8%	25.7% 15.6%	26.0% 15.4%	25.5% 16.0%	25.5% 16.0%	25.6% 15.3%		
	Manufacturing & Technology	22.5%	22.5%	22.8%	22.3%	22.4%	22.5%		
	Manuacturing & Technology	22.5 /6	22.5 /6	22.0 /6	22.3 /6	22.4 /0	22.5 /6		
λí	Geography								
Geography Mix	Americas	54.5%	54.7%	54.9%	55.5%	54.8%	53.5%		
βg	APAC and Other Emerging Markets	10.9%	10.8%	10.8%	10.9%	10.8%	10.7%		
96	Europe	24.2%	24.4%	24.4%	23.6%	24.0%	25.4%		
_	India & Middle East business	10.4%	10.1%	9.9%	10.0%	10.4%	10.4%		
- e	Guidance (\$MN)	1915-1955		1,922-1,941	1,916-1,955	1,931-1,950	1,901-1,939		
Guidance	Guidance restated based on actual currency realized								
Din	(\$MN)	1927-1967		1,941-1,960	1,891-1,930	1,899-1,918	1,912-1,950		
ڻ ق	IT Services Revenues (\$MN)	1,971.7	7,704.5	1,954.6	1,902.8	1,916.3	1,930.8		
	Customer size distribution (TTM)				1		Γ		
Customer Relationships	> \$100M	9	9	9	9	8	9		
nsh	> \$75M	18	18	18	17	19	19		
Ę	> \$50M	36	34	34	33	33	33		
sela	> \$20M	90	91	91	90	91	91		
E	> \$10M	163	163	163	170	171	170		
) H	> \$5M	262	268	268	264	258	252		
stc	> \$3M	357	354	354	349	341	336		
ច	> \$1M	624	602	602	576	571	565		
					a= ac. l				
	Revenue from Existing customers %	99.6%	98.0%	96.0%	97.6%	98.6%	99.7%		
ics	Number of new customers  Total Number of active customers	45 1244	256 1323	51 1323	108 1259	47 1180	50 1208		
Customer Metrics	Total Number of active customers	1244	1323	1323	1259	1180	1208		
er N	Customer Concentration								
Ě	Top customer	2.9%	2.7%	2.9%	2.8%	2.6%	2.5%		
ıstc	Top 5	10.3%	10.0%	10.0%	10.0%	10.1%	10.3%		
ರ	Top 10	17.5%	17.1%	16.9%	16.9%	17.5%	17.6%		
*Constant currency revenues for a period is the product of volumes in that period times the average actual exchange rate of the corresponding comparative period.									

		FY 17-18			FY16-17		
		Q1	FY	Q4	Q3	Q2	Q1
	% of Revenue						
×	USD	59%	61%	60%	61%	61%	60%
Ξ	GBP	10%	10%	10%	10%	10%	11%
Currency Mix	EUR	9%	9%	9%	9%	9%	9%
	INR	8%	7%	7%	7%	8%	8%
	AUD	4%	4%	4%	4%	4%	4%
	CAD Others	3% 7%	2% 7%	3% 7%	2% 7%	2% 6%	2% 6%
	Closing Employee Count	166,790	165,481	165,481	164,176	159,791	158,272
	Utilization						
	(IT Services excl. Infocrossing, BPS, Designit, cellent,						
	HPS, Appirio, Infoserver and I&ME) Gross Utilization	72.0%	71.5%	73.1%	71.6%	71.2%	69.9%
	Net Utilization (Excluding Support)	80.3%	80.2%	81.9%	80.0%	80.2%	78.8%
	Net Utilization (Excluding Trainees)	82.1%	82.3%	84.8%	81.9%	82.8%	79.7%
	, , , ,	02.170	02.070	04.070	01.570	02.070	13.17
	<u>Attrition</u>						
	(IT Services excl BPS)						
	Voluntary TTM	15.9%	16.3%	16.3%	16.3%	16.6%	16.5%
	Voluntary Quarterly Annualized	16.1%	16.3%	14.8%	15.4%	17.2%	17.9%
1	BPS %- Quarterly	12.8%	11.5%	11.2%	10.7%	12.2%	11.7%
	BPS % - Post Training Quarterly	11.4%	9.3%	9.0%	8.2%	10.8%	9.0%
	J. 5 % Y set Hamming Quarterly	, ,	515 / 0	5.575	0.270	10.070	0.07.
	Sales & Support Staff - IT Services	14,769	14,466	14,612	14,385	14,543	14,324
B IT So	rvices (Excluding Infocrossing, BPS, Designit, cellent, H	IDS Annirio	nfosorvor an	d I&ME)			
	Revenue from FPP				EZ 70/	EC 40/	EC 00/
ice ery		58.2%	57.1%	58.3%	57.7%	56.4%	56.0%
Service	Onsite Revenue - % of Services	53.6%	53.7%	52.8%	53.5%	53.9%	54.4%
- " <del>0</del>	Off shore Revenue - % of Services	46.4%	46.3%	47.2%	46.5%	46.1%	45.6%
	C. Growth Metrics For Qua						
		Reported	Reported	Constant	Constant		
		Currency Seq %	Currency YoY %	Currency Seq %	Currency YoY %		
	IT Services	0.9%	2.1%	0.3%	3.4%		
	Strategic Business Units						
	Communications	-1.3%	-8.3%	-2.6%	-7.8%		
	Consumer Business Unit	0.4%	1.9%	0.1%	2.9%		
	Energy, Natural Resources & Utilities	3.2%	3.1%	2.2%	7.0%		
	Banking, Financial Services and Insurance Healthcare and Lifesciences	4.1% -2.9%	6.7% -1.0%	3.2% -3.1%	8.1% -0.6%		
	Manufacturing & Technology	-0.6%	2.1%	-0.9%	2.6%		
				•	*		
	Geography Americas	0.1%	# NO/	0.2%	4 20/		
	APAC and Other Emerging Markets	1.5%	4.0% 3.5%	0.2% 2.6%	4.2% 3.2%		
	Europe	-0.1%	-2.5%	-2.6%	3.1%		
	India & Middle East business	6.7%	2.4%	5.1%	-0.1%		
	Practices						
	Analytics	4.4%	-1.5%	3.6%	-0.1%		
	Application Services	1.2%	4.7%	0.6%	6.6%		
	Business Process Services	-1.4%	-4.5%	-1.6%	-3.5%		
	Global Infrastructure Services	1.0%	2.8%	0.2%	3.3%		
	Product Engineering	-1.6%	-0.7%	-1.8%	-0.2%		
	D. Annexure to						
	Segment-wise breakup of Cost of Revenues, S&M and G&A	Q1 FY 17-18 (INR Mn.)					
	Particulars	IT IT Reconciling Total					
		Services	Products	Items			
	Cost of revenues Selling and marketing expenses	91,185 10,124	5,896 83	30 -61	97,111 10,146		
1	General and administrative expenses	7,031	333	-100	7,264		
1	Total	108,340	6,312	-100 -131	114,521		
1		100,040	0,512	-101	117,521	l	