Wipro Limited

Results for the Quarter ended September 30, 2017 Operating Metrics Pertaining to IT Services Segment

A. I			

		FY 1	7-18	FY 16-17				
		Q2	Q1	FY	Q4	Q3	Q2	Q1
	Total IT Business Revenue							
Revenue & OM%	IT Services Revenues (\$MN)	2,013.5	1,971.7	7,704.5	1,954.6	1,902.8	1,916.3	1,930.
	Sequential Growth	2.1%	0.9%	4.9%	2.7%	-0.7%	-0.8%	2.6
90	Sequential Growth in Constant Currency*	0.3%	0.3%	7.0%	1.7%	0.6%	0.9%	2.0
œ	Operating Margin %	17.3%	16.8%	18.0%	18.3%	18.3%	17.8%	17.8
	Practices							
a L	Analytics	7.1%	7.1%	7.1%	6.9%	7.0%	7.3%	7.4
Ī	Application Services	45.5%	45.8%	44.7%	45.7%	44.4%	43.8%	44.
Ä Ä Š	Business Process Services	12.1%	12.0%	13.0%	12.3%	13.3%	13.4%	12.9
Service Line Mix	Global Infrastructure Services	28.4%	28.1%	28.0%	28.0%	28.1%	28.2%	27.9
<i></i>	Product Engineering	6.9%	7.0%	7.2%	7.1%	7.2%	7.3%	7.
	Strategic Business Units							
	Communications	6.5%	6.8%	7.3%	6.9%	7.4%	7.5%	7.0
ĕ	Consumer Business Unit	15.9%	15.8%	15.8%	15.8%	15.8%	15.7%	15.8
SBU Mix	Energy, Natural Resources & Utilities	13.5%	13.4%	13.1%	13.1%	13.0%	12.9%	13.:
SB	Banking, Financial Services and Insurance	27.6%	26.7%	25.7%	26.0%	25.5%	25.5%	25.
	Healthcare and Lifesciences	13.7%	14.8%	15.6%	15.4%	16.0%	16.0%	15.3
	Manufacturing & Technology	22.8%	22.5%	22.5%	22.8%	22.3%	22.4%	22.
>	Geography							
Geography Mix	Americas	53.6%	54.5%	54.7%	54.9%	55.5%	54.8%	53.
	APAC and Other Emerging Markets	11.4%	10.9%	10.8%	10.8%	10.9%	10.8%	10.7
ĕ	Europe	25.1%	24.2%	24.4%	24.4%	23.6%	24.0%	25.4
	India & Middle East business	9.9%	10.4%	10.1%	9.9%	10.0%	10.4%	10.4
9	Guidance (\$MN)	1,962-2,001	1,915-1,955		1,922-1,941	1,916-1,955	1,931-1,950	1,901-1,9
Guidance	Guidance restated based on actual currency realized	1,999-2,038	1,927-1,967		1,941-1,960	1,891-1,930	1,899-1,918	1.912-1.9
Gui	(\$MN) IT Services Revenues (\$MN)	2,013.5	1,971.7	7,704.5	1,954.6	1,902.8	1,916.3	1,930
		2,010.0	1,071.7	7,704.0	1,504.0	1,302.0	1,510.0	1,000
Customer Relationships	Customer size distribution (TTM)						_	
ısh	> \$100M	9	9	9	9	9	8	
ţį	> \$75M	16	18	18	18	17 33	19	
ela	> \$50M > \$20M	39 90	36 90	34 91	34 91	90	33 91	
ĸ.	> \$20M > \$10M	170	163	163	163	170	171	
Ē	> \$5M	270	262	268	268	264	258	
sto	> \$3M	370	357	354	354	349	341	
ភ	> \$1M	627	624	602	602	576	571	5
	Revenue from Existing customers %	99.2%	99.6%	98.0%	96.0%	97.6%	98.6%	99.
γį	Number of new customers	41	45	256	51	108	47	
Customer Metrics	Total Number of active customers	1274	1244	1323	1323	1259	1180	12
⊠								
ЭĒ	Customer Concentration							
tom	Top customer	3.1%	2.9%	2.7%	2.9%	2.8%	2.6%	2.
S	Top 5	11.0%	10.3%	10.0%	10.0%	10.0%	10.1% 17.5%	10.3 17.0
$\overline{}$	Top 10	18.0%	17.5%	17.1%	16.9%	16.9%		

		FY 17	7-18	FY16-17					
		Q2	Q1	FY	Q4	Q3	Q2	Q1	
Currency Mix	% of Revenue USD GBP EUR INR AUD CAD	58% 10% 9% 8% 5% 3%	59% 10% 9% 8% 4% 3%	61% 10% 9% 7% 4% 2%	60% 10% 9% 7% 4% 3%	61% 10% 9% 7% 4% 2%	61% 10% 9% 8% 4% 2%	60% 11% 9% 8% 4% 2%	
	Others	7%	7%	7%	7%	7%	6%	6%	
	Closing Employee Count <u>Utilization</u> (IT Services excl. Infocrossing, BPS, Designit, cellent, HPS, Appirio, Infoserver and I&ME) Gross Utilization	163,759 72.9%	166,790 72.0%	165,481 71.5%	165,481 73.1%	164,176 71.6%	159,791 71.2%	158,272 69.9%	
	Net Utilization (Excluding Support) Net Utilization (Excluding Trainees)	81.8% 82.5%	80.3% 82.1%	80.2% 82.3%	81.9% 84.8%	80.0% 81.9%	80.2%	78.8% 79.7%	
	Attrition (IT Services excl BPS)	52.070	<u></u> ,,		0.11070	0070	5_10,0		
	Voluntary TTM	15.7%	15.9%	16.3%	16.3%	16.3%	16.6%	16.5%	
	Voluntary Quarterly Annualized BPS %- Quarterly BPS % - Post Training Quarterly	16.7% 13.5% 11.9%	16.1% 12.8% 11.4%	16.3% 11.5% 9.3%	14.8% 11.2% 9.0%	15.4% 10.7% 8.2%	17.2% 12.2% 10.8%	17.9% 11.7% 9.0%	
	Sales & Support Staff - IT Services	14,880	14,769	14,466	14,612	14,385	14,543	14,324	
B. IT Se	B. IT Services (Excluding Infocrossing, BPS, Designit, cellent, HPS, Appirio, Infoserver and I&ME)								
ery ery	Revenue from FPP	57.7%	58.2%	57.1%	58.3%	57.7%	56.4%	56.0%	
Service	Onsite Revenue - % of Services Off shore Revenue - % of Services	53.2% 46.8%	53.6% 46.4%	53.7% 46.3%	52.8% 47.2%	53.5% 46.5%	53.9% 46.1%	54.4% 45.6%	

C. Growth Metrics For Quarter ended September 30, 2017						
	Reported Currency Seq %	Reported Currency YoY %	Constant Currency Seq %	Constant Currency YoY %		
IT Services	2.1%	5.1%	0.3%	2.8%		
Ctratania Duainasa Unita		1				
Strategic Business Units Communications	-1.8%	-8.7%	-4.4%	-12.1%		
Consumer Business Unit	3.3%	6.3%	1.7%	4.5%		
Energy, Natural Resources & Utilities	2.8%	9.9%	-1.3%	5.2%		
Banking, Financial Services and Insurance	5.1%	13.6%	3.3%	10.8%		
Healthcare and Lifesciences	-5.2%	-9.7%	-5.9%	-10.5%		
Manufacturing & Technology	3.4%	6.9%	1.9%	5.4%		
manaractaring & recimology	0.470	0.5 701	1.5 /0	0.470		
Geography						
Americas	0.5%	2.8%	-0.1%	2.2%		
APAC and Other Emerging Markets	7.4%	10.8%	3.4%	7.0%		
Europe	5.8%	9.8%	1.3%	4.4%		
India & Middle East business	-3.2%	0.1%	-3.4%	-2.3%		
<u>Practices</u>						
Analytics	0.8%	1.5%	-1.3%			
Application Services	1.4%	9.0%	-0.8%			
Business Process Services	2.5%	-5.3%	1.7%	-6.3%		
Global Infrastructure Services	3.5%	6.0%	1.5%	3.3%		
Product Engineering	2.1%	0.7%	1.2%	-0.2%		

D. Annexure to Datasheet							
Segment-wise breakup of Cost of Revenues, S&M and G&A	and Q2 FY 17-18 (INR Mn.)						
Particulars	IT	IT Reconciling		Total			
r articulars	Services	Products	Items	I Olai			
Cost of revenues	91,959	2,723	12	94,694			
Selling and marketing expenses	9,860	31	-24	9,867			
General and administrative expenses	7,086	146	-147	7,085			
Total	108,905	2,900	-159	111,646			